

Welcome to the TMOM Event!

Important Information for Patients:

1. Arrival and Check-In:

- Please line up in one of the two lines:
 - **Pre-Screen Line:** For those who attended pre-screen appointments.
 - **Walk-Up Line:** For individuals without prior reservations.
- The Pre-Screen Line will be served first, followed by the Walk-Up Line.

2. Patient Banding:

- Each patient will receive a numbered band that corresponds to their patient chart.
- After being banded, you will be escorted to the Patient Registration Waiting Area.

3. Patient Registration:

- During registration, you will fill out your medical information and consent forms.
- Please provide a full list of medications you're currently taken.

4. Vital Signs Check:

- After registration, our team will take your blood sugar and blood pressure.
- **Important:** Please take your medication if you have blood pressure or blood sugar issues.
- If your blood sugar is above 200, we may have to explore alternative options as surgical treatments cannot be performed. The same applies to high or low blood pressure.

5. Triage and Dental Examination:

- After taking your vitals, you will be escorted to Triage for your dental exam.
- The doctor will discuss your concerns and any pain you may be experiencing.
- Depending on the type of treatment recommended, you may need to be taken for x-rays.

6. X-rays:

- **Please Note:** We do not accept x-rays from other institutions or clinics. We can only rely on the x-rays taken at our TMOM events.

7. Treatment Process:

- From this point forward, patients will not be called in the order they arrived. Instead, you will be called based on the type of treatment you need and when the dentist providing that treatment becomes available.

- This means that someone who arrived after you may be called for treatment before you, depending on their specific needs.

8. Treatment Time:

- We aim to see as many patients as possible, with a maximum of **45 minutes of treatment per patient**.
- Please prioritize your highest dental needs. If multiple treatments are necessary (extractions, restorations, cleanings), the process will typically start with cleanings, followed by restorations, and finally any extractions or surgical procedures.

9. Snacks and Hydration:

- High-protein, low-sugar snacks will be provided throughout the day.
- We highly suggest that patients do not eat high-sugar snacks that they bring with them, as this may jeopardize their sugar levels.
- Water will also be provided throughout the day.

10. Safety Reminder:

- Please be mindful of where you walk and stay in your designated areas or waiting areas to ensure safety and efficiency throughout the event.
- Wandering across the event and treatment floor is prohibited.

11. Services Not Provided:

- Please note that the following services are **not provided** at a TMOM event:
 - Impacted wisdom teeth removal
 - Molar endodontics (root canals)
 - Dentures/partials on-site (unless the lab is present at the event)
 - Services for children under 8 years old

12. Exit Area:

- After receiving treatment, patients will proceed to the Exit Area.
- Here, you will receive essential oral health items, such as toothbrushes and toothpaste, as well as contact information and flyers.
- For those who underwent surgical procedures, you will receive antibiotics and supplies, including gauze and cotton rolls, along with oral care instructions.